

RETURNED MAIL NOTICE  
California American Water Company  
P.O. Box 578, Alton IL 62002

**IMPORTANT NOTICE**

12/01/2015

(T,D)

Customer Name	Account Number	(T)
Customer Mailing Address 1	Premise Number	
Customer Mailing Address 2	Service Address	(T)

Dear Current Occupant:

California-American Water Company provides water service to the property located at (Service Address).

(T)  
(T)

We are concerned about your service because the U.S. Postal Service has begun to return billing statements or other correspondence for this property as undeliverable.

It is important for the company to know who is liable for the water bill at this property so that we may issue and deliver timely billing statements. If you are a new resident at this property, please contact our office to apply for service and schedule a meter reading.

Your prompt attention is appreciated. Please contact us at 1-888-237-1333 during California American Water's business hours to resolve this matter. If we do not hear from you within 10 days from the date of this notice, we will be forced to take further action which will result in disconnection of the water service to this property.

(C)  
(C)

Sincerely,

Customer Service

(TO BE INSERTED BY UTILITY)  
ADVICE LETTER NO. 1092

ISSUED BY  
D. P. STEPHENSON  
NAME

(TO BE INSERTED BY C.P.U.C.)  
DATE FILED 11-5-2015

DECISION NO. \_\_\_\_\_

DIRECTOR - Rates & Regulatory  
TITLE

EFFECTIVE 12-7-2015  
RESOLUTION \_\_\_\_\_